

Email

rax No. 1 (02582) --: dcomm@rediffmail.com

Dayanand Education Society's

Dayanand College of Commerce, Latur Azadik

(Affiliated to - Swami Ramanand Teerth Marathwada University, Nanded.)

Laxmiraman Lahoti

President

Ramesh Biyani

Secretary

Dr.Rajaram Pawar

M.Com., M.Phil., Ph.D. I/c, Principal

Date: 02-11-2023

Business English Certification Course

(30 Hours)

Academic Year 2023-24

Action Taken Report



Name of the Department

: Department of Languages

Name of the Course

: Business English Certification Course

(30 Hours)

Name of the Course Incharge : Dr. Q.N. Shaikh

Date of Commencement

: 12-09-2023

Duration of Course

: 30 Hours

Number of Participants:

Sr. No	Students (Boys)	Students (Girls)	Total participants
01	04	23	27

Course Incharge

Internal Quality Assurance Cell Dayanand College of Commerce Dayanand College of Commerce, Latur.

Establishment Year: 1961

Independent: 1970

NAAC Grade (3rd cycle): B ++ (2.97)



Phone No.: (02382) 221349,220602

Website: www.dcomm.org

Email: dayanandcommerce@gmail.com

Dayanand College of Commerce, Latur Internal Quality Assurance Cell,

(Affiliated to - Swami Ramanand Teerth Marathwada University, Nanded.)

Dr. Balaji G. Kamble

M.Com., SET, NET, Ph.D. IQAC Coordinator

Dr. Rajaram S.Pawar M.Com., M.Phil., Ph.D. I/c. Principal & IQAC Chairman

Date: 27/07/2023

IQAC/2023-24/ 007

To,

Dr. Q.N. Shaikh,

Incharge,

Business English Certification Course,

Subject: To start Business English Certification Course for the academic year 2023-24.

IQAC appreciates your initiative steps taken to run Business English Certification Course (30 Hours) successfully in the second term for the academic year 2022-23.

You are hereby informed to restart Business English Certification Course (30 Hours) for B.Com, BBA, BCA, and B.Voc third year students in the first term for the academic year 2023-24.

IQAC-Coordinator

Co-ordinator

Internal Quality Assurance Cell Dayanand College of Commerce, Latur. Principa\(

I/C. Principal
Dayanand College of Commerce
LATUR

Dayanand College of Commerce, Latur Department of English



Business English Certification Course (30 Hrs)

About the Course:

The Business English Certification course is designed to prepare students to use English in a present or future work situation. Students will develop speaking as well as writing skills with a focus on business contexts and environments, and they will learn vocabulary that is used regularly in the business world. This course will help students to write letters, emails, and notices and to make effective presentation in Business.

The aim of this course is to enhance oral and written language skills among learners in a business context: of reading, listening, speech and writing. Students' progress will be examined through assignments, class tests during the course. Final exam will be conducted at the end of the course. Certificates will be issued on the basis of their performance in the final exam.

Learning Outcomes:

By the end of the course, the learners will be able to:

- Develop basic soft skills to deal with people in business situations.
- Improve English speaking ability in business.
- Make effective presentation in business world.
- Write letters, emails, notices effectively.
- Expand vocabulary related to general business situations.
- Develop confidence to deal with people and basic issues in the business world.



SYLLABUS

Unit	Main topic	Sub topics	No. of Lectures
	Greetings &	Formal & Informal Greetings, Useful Expressions to respond	04
1	Introductions	to Greetings, Useful expressions for Introductions, Greeting	
		and Introduction dialogues	
2	Making	Techniques of Effective Presentation, Analysis of good	04
	Presentation	presentation, Analysis of bad Presentation	
	Soft Skills	Teamwork, Communication, Critical Thinking, Flexibility,	05
3	required in	Problem Solving, Time Management, Persuasion, Conflict	
	Business	Resolution	
· . · 1.	·	Business Letters:	07
		Format and Style of Business Letters, Types of Business	
		Letters	
4	Writing Skills	Email Writing:	
		Formal and Informal Email, Email Etiquettes, Format of	
		Email, Rules for Email Writing	
	The state of the s	Notice Writing:	
		Company Notices, Essential elements of Notice.	
	Interviewing	Appearing for Interview (before, during and after Interview),	04
5	Skills	Conducting Interview, Analysis of Good Interview, Analysis	
		of bad Interview	
		- 300 common verbs used in daily life. (10 verbs in	06
	Other	each lecture)	
	Activities	- Guest Lectures: 01	
-	during the	- No. of Assignments: 02	
	Course	- No. of Class Test: 02	
		- Final Exam (after completion of syllabus)	

Dr. Q.N. Shaikh



DAYANAND COLLEGE OF COMMERCE, LATUR

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Date: 01.08.2023

Department of English

NOTICE



All B.Com, BCA, BBA & B.Voc Third Year students are hereby informed that English Department is starting Business English Certification Course (30 Hours) for the academic year 2023-24. Interested students kindly enroll their name to Dr. Q.N. Shaikh (Mob.8766070654) on or before 10.08.2023 by filling registration form and fees of Rs.300/-.

Note:

- 1. Capacity of the class is only 40.
- 2. Collect registration form from Dr. Q.N. Shaikh.
- 3. Certificate will be provided after successful completion of the course.

Incharge

Dr. Q.N. Shaikh

IQAC Coordinator

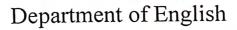
Dr. B.G. Kamble

I/c Principal

Dr. R.S. Pawar

I/C. Principal

Co-ordinator Internal Quality Assurance CelDayanand College of Commerce Dayanand College of Commerce, Latur.





For B.Com, BBA, BCA & B.Voc Third Year Students

Registration Form



Name of the Student shelke shreya Manohar
Class: B.com(SN) B&I.
Division: 'E'
Roll No: 44849
Gender: Female
Email: shreyashelke 7333@ gmail.com.
Mob/Whatsapp no: 9529118335
Permanent Address: Barshi coad,

shubbash Nagat, Latur

Declaration:

I hereby declare that the above information is true to the best of my knowledge and belief.

Student's Signature

Peceive 3001



Department of English

Business English Certification Course (30hrs)-2023-24)

For B.Com, BBA, BCA & B.Voc Third Year Students

Registration Form



Name of	the	Student	Way	al	shrinivas	Shatruc	Ihna.
							,
Class	_	- 1					

Class: B. com S.Y

Division: <u>'الحا</u>'

Roll No: 45224

Gender: Male

Email: shrinivaswayalo12@gmail. com

Mob/Whatsapp no: 8432884835.

Permanent Address: Mahaden Nagar.

warvanti, Latur.

Declaration:

I hereby declare that the above information is true to the best of my knowledge and belief.

Student's Signature





DAYANAND COLLEGE OF COMMERCE, LATUR

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Date: 09.09.2023

NOTICE

All Students are hereby informed that Business English Certification Course (30 hrs) Classes are commencing from 12.09.2023 (Tuesday) at 9.10 Am in Hall No. 12 (Commerce Building).

Incharge (Dr. Q.N. Shaikh) I/C Principal (Dr. R. S. Pawar)

I/C. Principal
Dayanand College of Commerce
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Business English Certification Course (30 Hrs) 2023-24

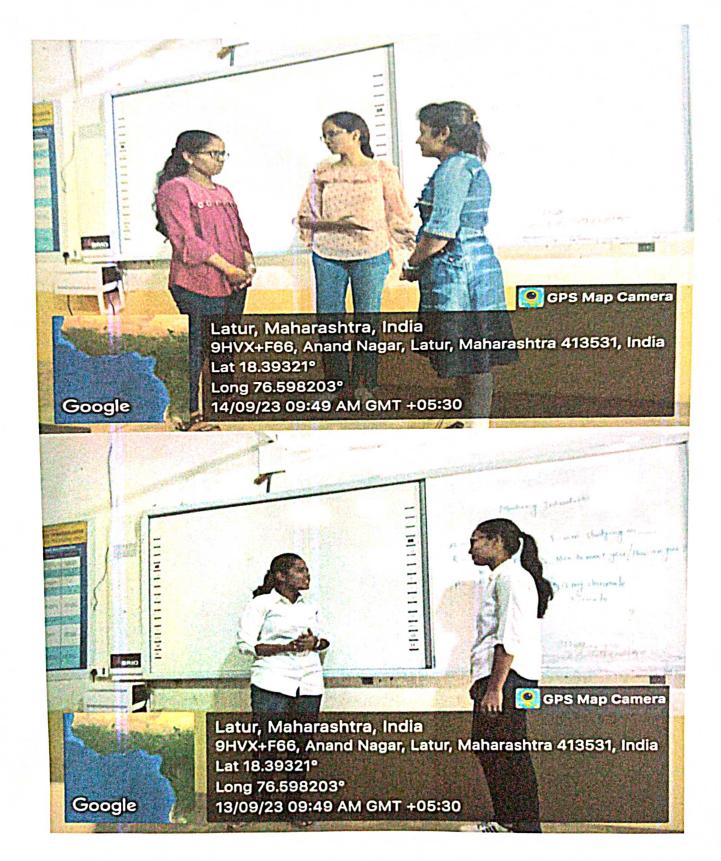


Presentation Activity

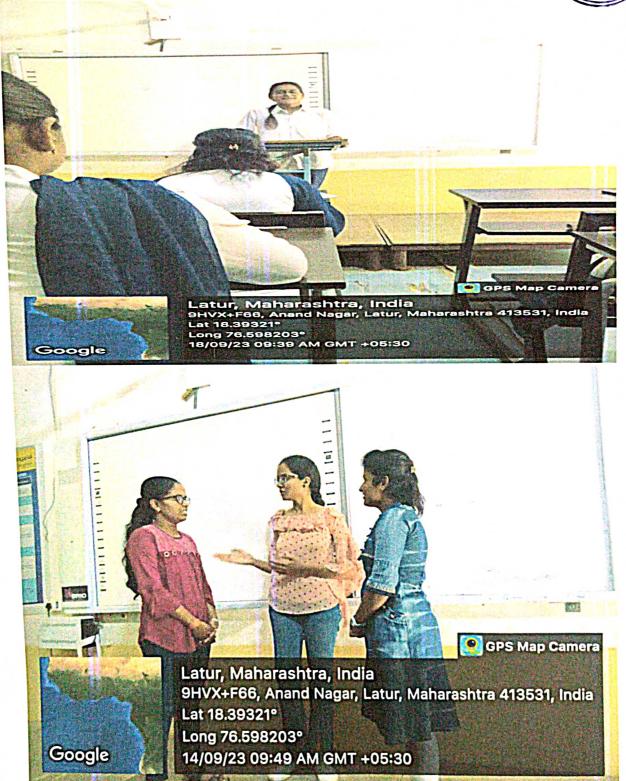
Date: 18.09.2023

Sr. No	Name of Speaker	Topic	
01.	Adawle Mohini Madhav	Non-verbal Comminication	Letin
02.	Bhise Vivek	Importance of English	THE
03.	Deshpande Dhanishtha Atul		
04.	Dhumal Sakshi Bapurao	Positive impact of social media	Sakshi
05.	Ghodke Vaishnavi Mohan	1000	
06.	Gurme Priya Dhondiram	Positive impact of Social media	Priva-
07.	Jadhav Sneha Ram	TOSITIVE TITLE STATE	
08.	Kazi Naseem	Dillarence between frelim frest	Physe AL 1
09.	Kumawat Nikita	Difference between training west Indian culture VS Western cult	noe - Human
10.	Langar Vishakha Shukracharya		
11.	Makne Mohini Kishan	Positive compact of sucred media	fachini
12.	Mayande Praniti Jyotiram	103/11/2 240/2501 0)	
13.	Panchal Priya Raghunath	Positive Impact up social media	Parchol
14.	Pethe Mohini Namdev	Advantages of online Education	morini
15.	Potdar Radhika Ravi	9 0	
16.	Raut Tejumai Shripal		
17.	Shelke Shreya Manohar		
18.	Shinde Apeksha Omprakash	Advantages of online Education	\$PC
19.	Shinde Pratiksha Vinayak	3 0	
20.	Sonawane Vaishali		
21.	Suryawanshi Pragati Uttam	Benefits of Daily Exercise	Foot ti
22.	Suryawanshi Rukmin Tulshiram	Training Training	199
23.	Tiwari Arti Dhirendra	3	
24.	Ugile Bhakti Uttam		
25	Wayal Shrinivas	Importance up English	+Bury_
26	Singh Karan	0.01	
27	Kumar Gulshan		











DAYANAND COLLEGE OF COMMERCE, LATUR

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Date: 25.10.2023

NOTICE

Business English Certification Course

All Students are hereby informed that their **Final** Exam will be conducted on 28.10.2023 (Saturday) at 09.10 Am in Hall no. 12 (Commerce Building).

Note: - Attendance of all students is mandatory.

Incharge

(Dr. Q.N. Shaikh)

I/c Principal

Dayanand College of Commerce,

LATUR. - 413512



Business English Certification Course (30 Hrs)

For the academic year 2023-24

Final Exam

Attendance Sheet

Date: 28.10.2023

Sr. No	Seat No.	Name of Student	Class	Signature
01.	BECC01	Adawle Mohini Madhav	B.GMSY	a Robins
02.	BECC02	Bhise Vivek	B.comsy =	MINEIE.
03.	BECC03	Deshpande Dhanishtha Atul	B. comTY	Me
04.	BECC04	Dhumal Sakshi Bapurao	B.com.69	Bakshi
05.	BECC05	Ghodke Vaishnavi Mohan		
06.	BECC06	Gurme Priya Dhondiram	B. Com S.Y(B)	Priva.
07.	BECC07	Jadhav Sneha Ram	B.com sy	Sncha
08.	BECC08	Kazi Naseem	B. Comisiy	Masins
09.	BECC09	Kumar Gulshan	BBA,-T.y	Gulank
10.	BECC10	Kumawat Nikita	Bcom.s.y.	Kumawat.
11.	BECC11	Langar Vishakha Shukracharya	B.com.s.7	Dishy
12.	BECC12	Makne Mohini Kishan	Bicom Tiy	Sachini
13.	BECC13	Mayande Praniti Jyotiram	Brow sh	Kantti
14.	BECC14	Panchal Priya Raghunath	B. Consy.	Princhal
15.	BECC15	Pethe Mohini Namdev	B. Com sy	mokini
16.	BECC16	Potdar Radhika Ravi	B. COMTY	Rodhikas
17.	BECC17	Raut Tejumai Shripal	B. coms.y	Traut
18.	BECC18	Shelke Shreya Manohar	B.com(SY)	De Suscilar.
19.	BECC19	Shinde Apeksha Omprakash	B.Comsiy	Pe-

portional statement of the statement of				
20.	BECC20	Shinde Pratiksha Vinayak	Boomity	Thinde
21.	BECC21	Singh Karan		100 x
22.	BECC22	Sonawane Vaishali	Bonty	Que
23.	BECC23	Suryawanshi Pragati Uttam	B.com Ty	Feografi
24.	BECC24	Suryawanshi Rukmin Tulshiram	B.com S.y	Rukmin
25.	BECC25	Tiwari Arti Dhirendra	B. COMT.Y	DETO
26.	BECC26	Ugile Bhakti Uttam	B. Com s.y.	Bhakk.
27.	BECC27	Wayal Shrinivas Shatrughna	B.000 S.Y	talany

Course Incharge

IQAC Coordinator
Co-ordinator
Internal Quality Assurance Cell
Dayanand College of Commerce, Latur.

Principal

I/C. Principal

Dayanand College of Commerce

LATUR



Business English Certification Course (30 Hrs)

For the Academic Year 2023-24

Final Exam

Duestion Papel

Question Paper
Date 28.10.2023 Time: 09:10 am to 10:00 am
Time: 50 minutes Maximum Marks: 60
Note:
i) All questions are compulsory.
ii) Each question carries 02 marks
MCQ
Q.01. Which of these should be avoided during the delivery of a speech?
A) Confidence B) Clarity C) Pauses D) Rudeness
Q.02. People cannot interact with each other without
(A) Communication B) Transport
C) Voice D) Loudspeaker
Q.03. Interviews are conversations with
A) Fun B) Purpose C) Friendliness D) Informality
Q.04. The proper response to —'How are you'? would be
A) See you later. B) I'm fine.
C) Nice to meet voll D) All of the above

Q.06. What are the successful strategies for interview:

A) Personal rapport B) Good eye contact

C) Clear idea of the key point D) All of the above Q.07. A group of people working with common objectives or goals is

A) Team B) Teamwork C) Group D) Club

known as a

Q.08. Which of the following is not a benefit of teamwork?

A) Improved solutions to quality problems

B) Improved ownership of solutions

C) Improved communications

D) Decline in integration

Q.09. Communication means ___information, feeling and thoughts, with others.

A) To receive B) Exchange of

D) All the above

C) Conveying

Q.10. Which of the following combination is /are example/s of oral communication?

A) Meetings, memos and presentations

B) Meetings, memos and performance reviews

C) Meetings, presentations and performance reviews

D) None of the above

Q.11. Two other important ways to help manage your time efficiently include:

A) Doing the best tasks first and the worst tasks last

B) Having a very structured schedule and not leaving room to be flexible

C) Being flexible

D) Doing the worst tasks first while you're alert and not tired

Page no. 01

C) Channel

D) Feedback

B) Sender

A) Encoding

Q.05. Communication starts with:

|--|

2) Doth \ % C
A) Positive mindset B) Complain
Q.24. For effective Teamwork is liceur.
ט טומו
A) Impressive and effective B) Inellician
our pr
D) The word 'Notice.
C) Heading in the Notice.
B) Signature of the issuing authority.
A) Designation of the issuing authority.
Q.22. Which of the following is optional in a Notice?
C) All of the above D) None of the above
A) Formal self-introduction B) Informal self-introduction
Q.21. Handshakes are not necessary in
D) Just above the signature of the issuing authority.
C) Just below the signature of the issuing authority.
B) On the bottom left hand side corner of the Notice.
A) On the top right hand side corner of the Notice.
Q.20. Where is the designation of the control of th
on where is the designation of the issuing authority written in
C) Complicated and tricky D) Highly informal and sumple
A) Very formal B) Simple and formal A) pueus
2.19. Language of the Notice should be
10
2.18. Which of the following is mandatory for sending an email?

C) Self-awareness

D) Both A & C

A) Starting strong

A) Starting strong

B) Discrimination

C) Asking questions

D) Taking notes

Solution

C) Inquiry

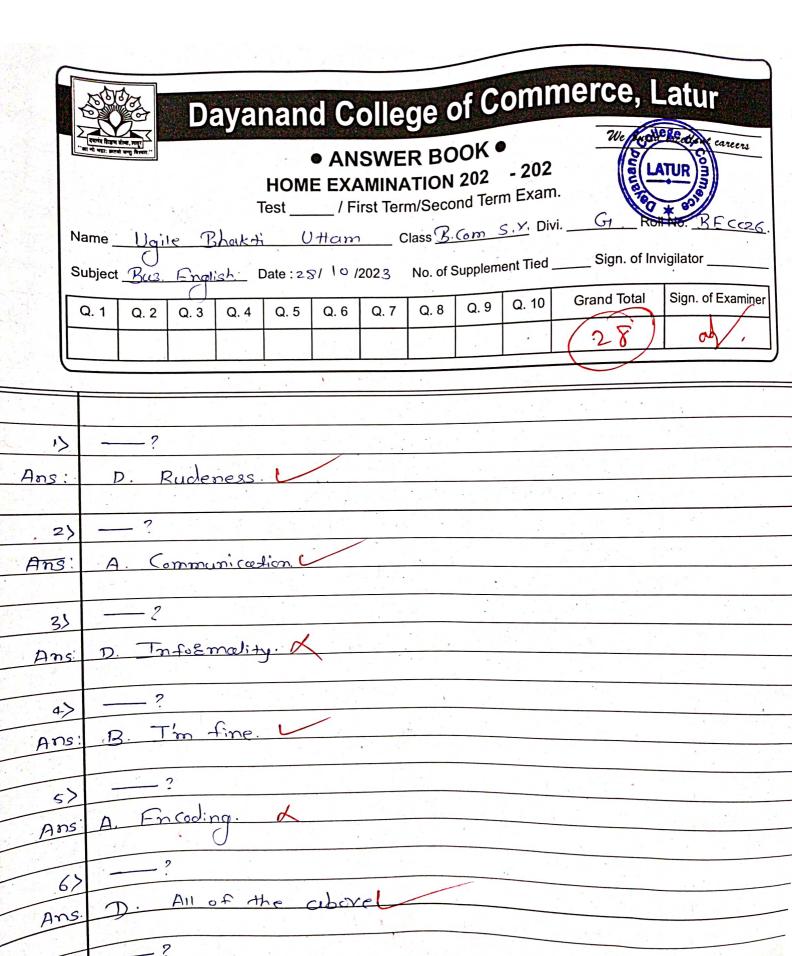
C) Inquiry

D) Adjustment

O.27. Each paragraph starts a few spaces away from the mark

terview.	should be avoided while appearing for Interview. much B) Appropriate Language estion D) Both A& C	Q.30 should be a A) Talking too much C) Asking Question
	B) Make Plan D) Create Priority List	A) Minimize DistractionC) Create a To-Do List
	Management skills except:	C) Judgment O) None of the above Q.29. Following are Time Management skills except:
	B) Researching problem	A) Decision making
šť:	Q.28. While solving a problem, following skill comes first:	Q.28. While solving a prob
	D) Simplified Block	C) Block
	B) Modified Block	A) Semi-Block
ne margin in	Q.27. Each paragraph starts a few spaces away from the margin in format.	Q.27. Each paragraph start format.

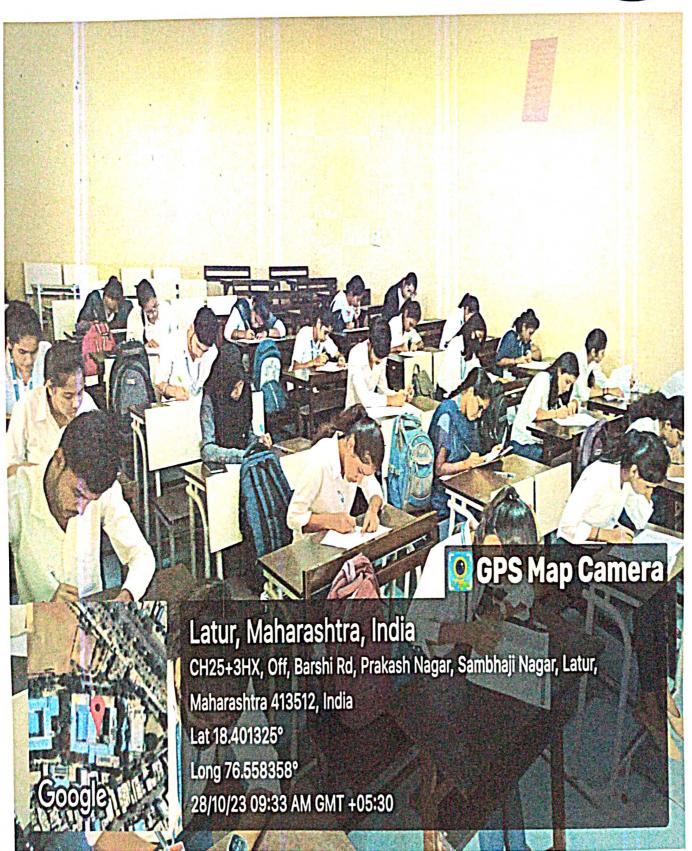
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Ø ·1)	D) Rudeness
(P.2)	option A) Communication
(9.3)	option B) purposa.
Q.4) (P.5)	option B) I'm fine
(0.6)	option B) Sendent



Teamwork. L

Ans:







Business English Certification Course (30 Hrs) 2023-24

Students Evaluation Report

Sr.	Name of Student	Attendan	Class	Class	Present	Final	Total
No		ce	test-l	Test-II	ation	Exam	100
1911		10 marks	10	10	10	60	and the second
H			marks	marks	marks	marks	
01.	Adawle Mohini Madhav	10	09	09	10	32	70
02.	Bhise Vivek	10	07	07	10	30	64
03.	Deshpande Dhanishtha Atul	07	10	10	Absent	44	- 71
04.	Dhumal Sakshi Bapurao	10	10	10	10	48	88
05.	Ghodke Vaishnavi Mohan	Absent	Absent	Absent	Absent	Absent	Absent
06.	Gurme Priya Dhondiram	10	10	10	10	46	86
07.	Jadhav Sneha Ram	10	Absent	09	Absent	46	65
08.	Kazi Naseem	10	Absent	10	10	42	72
09.	Kumar Gulshan	06	Absent	Absent	Absent	42	48
10.	Kumawat Nikita	10	10	10	10	44	84
:11.	Langar Vishakha	07	Absent	09	Absent	36	52
* 1 11	Shukracharya						A
12.	Makne Mohini Kishan	10	Absent	08	10	38	_ 66
13.	Mayande Praniti Jyotiram	05	Absent	Absent	Absent	32	37
14.	Panchal Priya Raghunath	10	08	09	10	38	75
15.	Pethe Mohini Namdev	10	09	10	10	54	93
16.	Potdar Radhika Ravi	08	10	10	Absent	50	78
17.	Raut Tejumai Shripal	08	08	09	Absent	42	67
18.	Shelke Shreya Manohar	08	Absent	Absent	Absent	28	36
19.	Shinde Apeksha Omprakash	07	Absent	09	10	30	56
20.	Shinde Pratiksha Vinayak	07	Absent	Absent	Absent	28	35
21.	Singh Karan	06	Absent	Absent	Absent	32	38

Business English Certification Course (30 Hrs) 2023-24 (Attendance) Teacher: Dr. Q.N. Shaikh

20	19	18	17	16	15	14	13	12	11	10	09	80	07	90	05	04	03	02	01	Sr.No
Sonawane Vaishali	Shinde Pratiksha Vinayak	Shinde Apeksha Omprakash	Shelke Shreya Manohar	Raut Tejumai Shripal	Potdar Radhika Ravi	Pethe Mohini Namdev	Panchal Priya Raghunath	Mayande.Praniti Jyotiram	Makne Mohini Kishan	Langar Vishakha Shukracharya	Kumawat Nikita	Kazi Nascem	Jadhav Sncha Ram	Gurme Priya Dhondiram	Ghodke Vaishnavi Mohan	Dhumal Sakshi Bapurao	Deshpande Dhanishtha Atul	Bhise Vivek	Adawle Mohini Madhav	Name of Student
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Coursempharge	25. Mayor shrinivas	24 Ugile Bhakti Uttam	23 Tiwari Arti Dhirendra	22 Suryawanshi Kukmin Tulshiram	Uttam	
IQAC Coordinator	Mary John Mary John		如如	S. Callette		2023-24 (Attendance)
Principal	Menory Williams I Williams	o to be will be to	A)rabi-		White of the state	2023-24 (Attendance) 43-sept 14-sept 16-sept 16-sept 70-sept 21, sept 25-sept 26-sept

Business English Certification Course (30 Hrs)

2023-24 (Attendance)

Teacher: Dr. Q.N. Shaikh

	20	19	3 6	18	17	16	14	13	12		11	10	09	08	07	06	05	04	03	02	01	Sr.No
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Business English Certification Course (30 Hrs)

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Course incharge

IQAC Coordinator

Principal

Business English Certification Course (30 Hrs) 2023-24 (Attendance) Teacher: Dr. Q.N. Shaikh

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Business English Certification Course (30 Hrs)

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From The Period September 2023-October 2023

Prescribed by Department of Languages, Dayanand College of Commerce, Latur. We appreciate his/her active participation during the course.

Course Incharge Dr.Q.N Shaikh

IQAC Coordinator
Dr.B.G Kamble





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Course Incharge Dr.Q.N Shaikh

> **IQAC** Coordinator Dr.B.G Kamble

> > Dr.R.S Pawar I/C Principal





